

Brazilian Hair Only!

Order By Phone

Hours of Operation:

Monday - Friday 9am - 5pm

Saturday 9am - 4pm

Weave and Extension Dept - Monday - Saturday: By Appointment Only

Ordering:

Placing an order with Brazilian Hair Only is easy. Once you have had an opportunity to review our website, our friendly sales staff is available Monday - Saturday to answer your questions and complete your order. If you are not available to come our store location in person, simply call **(925.551.0810)** to be assisted by one of our trained sales representatives. Order request can also be faxed to: **(888.211.1750)** or via email at brailianhaironly@yahoo.com

Payment:

We accept Visa and MasterCard Credit Card and Debit

Shipping:

Brazilian Hair Only is committed to servicing you in a prompt manner. International shipping may also be arranged. Due to the unique nature of our product we can not guarantee same day shipping.

Refunds and Exchanges: (For Phone Orders)

If there is a problem with your order, we must be notified within 7 business days of receipt. Failure to meet this deadline will result in a void of the limited warranty. We recommend that you wash all hair prior to installation, to detect any possible defects. Hair that has been chemically processed, or in anyway altered other than by Brazilian Hair Only, is null and void of guarantee. Brazilian Hair Only is not responsible for any labor costs associated with installation, removal, or styling.

All custom made orders are final. 50% deposits are required on all custom orders. Deposits are non-refundable. All exchanges on ready-made goods must be unused and accompanied by the original receipt and require original unopened packaging. Readymade goods may be exchanged within 15 days of original receipt date. All exchanges are subject to a 5% restocking fee. And refunds are subject to a 30% restocking fee. We do not offer refunds or credit on shipping charges.

There are no returns or Exchanges on hair care products.

Cancellations are subject to cancellation charges. We are not responsible for orders left over 30 days. Weights are before wefting, perming, and blending.

